

## Be Considerate

- Respect your surroundings
- Care for furniture and pianos
- Look after any music you are given
- We aim to ensure that young people are free to explore music in a safe and encouraging environment. We do not tolerate bullying of any kind and any accusation of bullying is dealt with extremely seriously
- Your tutor knows what is best for your musical development so please always ask their advice before giving any public performance

## Be Punctual

- Arrive at least 10 minutes early for your rehearsals
- Leave a message on the YMP hotline (0191 443 5252) if you have any issues on the day of a lesson or rehearsal, such as transport delays, illness etc
- If you are unable to attend any scheduled sessions please let us know well in advance by email. If you are unable to attend a rehearsal please respect the wishes of our staff if they decide you are therefore unable to take part in the performance

## Look After Yourself

- Your belongings are your own responsibility - Sage Gateshead is a public building
- Students are required to sign in and out each day
- Students should not leave the building or activity until the end of a session unless previously arranged
- Alcohol, drugs or any other illegal substances must not be brought into Sage Gateshead or taken at any time during YMP activities

## Keep in Touch!

- Our main form of communication is email, so please do check your email account regularly
- Please let us know quickly if any of your contact details change
- We use digital and social media, and there is a company-wide strategy we follow. Please do not upload any photos or videos of any other students without talking to us first – we may not have permission